Palliative Care
New South Wales

2024 State Conference

Beyond the Fax!

	Beyond the Fax! _**Concurrent Session**: Saturday 2nd November_
10:30am **(Poster Pitch)**	**Hybrid Model of Telehealth in Community Palliative Care** Heather Whittall, Calvary Health Care Kogarah _A significant challenge in community palliative care in Australia is the travel between patients and the office. The disruptive effect of COVID has pushed the conservative boundaries of our healthcare models. The term telehealth encompasses everything from a phone call to a comprehensive assessment, and audio to video, using phones, tablets or computers. Consequently, not all telehealth provides the same level of intervention and care, however telehealth has been embraced at a time when care would overwise be difficult. The Community Palliative Care Team (CPCT) at Calvary Health Care Kogarah, is a nurse led model which cares for approximately 280 patients at any given time, at varying stages of illness. The model of care also includes Hospital in The Home (HiTH) and Residential Aged Care Facilities (RACF)._
10:35am	**PatientVR: Transforming Healthcare with Immersive Virtual Reality Experiences** Mike Vasavada, Mobiddiction _With over two years of development and more than 300 health industry consultations, PatientVR has evolved into a tool that enhances patient well-being, especially in palliative care. The platform has been trialled at Nepean Hospital Palliative Care and Logan Hospital Palliative Care under Queensland Metro South Health, where clinicians have reported that PatientVR helps patients explore new environments, manage anxiety, and experience moments of escapism during critical stages of care._ _These trials demonstrated how virtual reality can empower patients emotionally, creating a sense of freedom. PatientVR also offers immersive and carefully planned INTERACT activities, allowing patients to engage within virtual environments. As the platform continues to evolve with more features, it is being expanded for use in other hospital departments and other parts of the world. As a tech pioneer, Mobiddiction remains committed to developing solutions like PatientVR that leverage technology to make a real difference in people's lives, setting a new standard for patient care with global applications._
11:00am	**Palliative Care of the Future: What Does Artificial Intelligence Tell Us and Should We Listen?** Jo Lewis, Avondale University _Chat GPT is a Large Language Model (LLM) driven by generative Artificial Intelligence (AI). The use of this technology in business, manufacturing, healthcare and others has heralded both excitement for its applications and concerns for the threats it can pose for bias, privacy and discrimination. Chat GPT (4.0) is used to collate complex data to identify predictions and future directions in palliative care, with limitations of the language model considered. This paper will describe the experience of using Chat GPT to customise instructions and pose and refine questions for 'the future of palliative care'. Responses to questions will be presented._
11:25am	**Improving How Clinicians Communicate with Patients with Life-Limiting Illness – Immersive Compassion** Avril Egerton and Angela Hamilton, Western Sydney Local Health District _Good communication can support care that meets patient and family preferences and needs at the end-of-life. Despite improvements in care and the existence of several evidence-based tools, discussions about end-of-life planning are not always delivered in a timely manner and may be ineffective or of poor quality. There is increasing recognition for the need for comprehensive, high quality and timely end-of-life care for patients and their families with life limiting conditions._

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